

MINUTES
MEETING OF THE PATIENT PARTICIPATION GROUP
(Teams Online Meeting)
Thursday 7 October 2021

Present

Staff: Lisa Mason- Practice Manager
Caroline Moyses

PPG Members: Alan Doherty - Chair
Margaret Estlick - Vice Chair
Katie Sainsbury - Joint Secretary
Ruth Varker - Joint Secretary
John Berriman
Lesley Clayton

1. We started with introductions and Alan welcomed Lisa (our new Practice Manager) and John (new PPG member) to the group. We have other new members who were unable to be with us this time. We look forward to welcoming them at our next meeting.
2. Apologies were received from Laverne Caddy, Dr Jess Cuff and Diane Harmer
3. Minutes of the previous meeting were read
4. Matters arising :
 - Margaret contacted the potential new members. We have John here this evening and we hope to welcome the other new member at the next meeting
 - Lisa has emailed the Buildings Manager regarding the issue of cars taking up the spaces set aside for motorbikes
5. There were no messages to our email account and there was no correspondence
6. . Our group budget stands at £970.66p.
 - Lisa suggested that we set up a new account just for the PPG
 - Lisa will ask the Doctors if there is any equipment that could be bought by the PPG for the Practice. We have, in the past, bought the BP Machine (which is in the Waiting Room) and a dermascope. Both are being well used.
 - The TV in the waiting room has been off a lot of the time since the pandemic. The firm that runs the advertising on the TV will be approached to see if the PPG is owed any money from the advertising that has taken place. John raised a question about some of the content on the screen...a large slice of cake does not promote healthy eating

7. AOB

- Katie has completed the first proper Newsletter since the start of the pandemic. It is ready to go out apart from a couple of phone number changes. Katie will amend these.
We discussed other possible topics to go into the Newsletter. Caroline is going to approach one of the doctors so that we can resume the section on getting to know your doctor. Katie also asked for ideas for the next Newsletter which should go out around Christmas.
- We looked at future fund raising possibilities. These are limited due to Covid restrictions. Coffee mornings etc are not possible at the moment.
- Looking at other ways the PPG can support the Practice we discussed producing a leaflet flagging up the need for everyone to take the opportunity to be screened for cancer. The types of screening discussed included bowel and cervical screening. Katie will have a look at producing a leaflet with Caroline's help
- For future meetings it would be nice to invite someone from three spires to join us?
- John noticed that if patients are unable to attend on a Saturday for vaccinations there is no means to notify the surgery as the desk is not manned. Lisa and Caroline said they were aware of this but unfortunately there was no way around it.
- Alan reported on the meeting of the Central Integrated Care Area, Patient Participation Umbrella Group meeting, held on Sept 29th, 2021 :

"You may be aware there has been some concern around the lack of access to earwax removal across GP practices in Cornwall. This provision doesn't currently sit within the GP contract and as such patients without express clinical need are referred to the private sector providers. The group has forwarded its summary of services to the CCG for information

The group originally started in order to represent PPGs across Carrick and mid Cornwall, to share good practice and liaise around services within general practice. Over time the group has expanded to include practices within the now larger Central ICA and the increasingly important areas of community services and the wider dimensions of health and wellness. Given the changes in NHS reorganisation it is considering how best to widen representation to best to meet the challenges, without losing sight of its original remit.

From April 2022 a new Integrated Care System and Integrated Care Board will be fully established to take over the functions of NHS Kernow and the Kernow Clinical Commissioning Group. A shadow board is currently in place to work through the transition, its CEO is Kate Shields who was previously Chief Executive of the RCHT.

The Citizen Advisory Panel is organising a health and care conference at Truro College on 27th October 2021 which will give attendees the opportunity to hear more about these developments and ask questions. PPG members are invited to attend, please use the email and phone details in the CAP/PPG Engagement Newsletter, (which Caroline circulates to the group). Please note there will be an opportunity to attend remotely"

Next meeting will be on Thursday December 2 at 18.30pm
The Meeting closed at 19.30 pm